

05.05.20

SECTION 9

REPORTING SAFETY DEFECTS FOR U.S. OWNERS

[Reporting safety defects for U.S. owners](#) 226

Reporting safety defects for U.S. owners

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Scion, a marque of Toyota Motor Sales, U.S.A., Inc.

(Toll-free: 1-866-707-2466).

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Scion, a marque of TMS, U.S.A., Inc.

To contact NHTSA, you may either call the Auto Safety Hotline toll-free at 1-800-424-9393 (or 366-0123 in Washington, D.C. area) or write to: NHTSA, U.S. Department of Transportation, Washington, D.C. 20590. You can also obtain other information about motor vehicle safety from the Hotline.